

## Important Information

- Our Individual Transport services provide a door-to-door service (picking you up from home and taking you back).
- You can request any destination within your local council area including RPA hospital.
- When you know the dates of your appointments, please call the office immediately (between 8.30am and 4pm weekdays) to secure a booking.
- Fees are negotiable if you face financial hardship.

### About Leichhardt Marrickville Community Transport Group (LMCTG)

Services are organised and operated by LMCTG. It provides services in both the Marrickville and Leichhardt municipalities.

LMCTG is a community based organisation, providing a non-profit community service. The project is independently operated by and for the community.

LMCTG is jointly funded by the Commonwealth Government, Home and Community Care (HACC) and the NSW Community Transport Program.

## Bookings & Further Information

Please phone our office on **9558 6800** between 8.30am and 4pm weekdays well in advance of your planned trip. If our phone is unattended, please leave your name and phone number and we will call you back.

### Other Services Leichhardt Marrickville Community Transport offers are:

- A monthly service to the Fish Markets.
- Flexible Transport – a door to door transport service taking you to any destination outside the regular operating area.
- The JetStream shuttle in Marrickville and the TigeRider shuttle in Leichhardt. The cost is \$2 door to door and goes to any destination in the local area.
- Twice monthly Social Outings to various locations.

### Leichhardt Marrickville Community Transport Group

Unit C, 6 Carrington Rd, Marrickville NSW 2204

Ph: 9558 6800 Fax: 9558 8292

Web: [www.lctg.net.au](http://www.lctg.net.au)

Email: [admin@lctg.net.au](mailto:admin@lctg.net.au)

# Leichhardt Marrickville Community Transport Group<sup>inc</sup>

'Transport with Safety & Care'

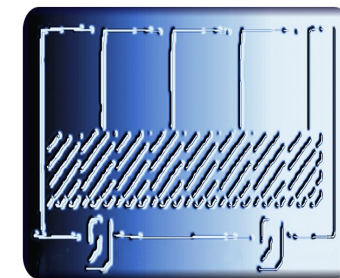


## Individual Transport

SERVICE FOR RESIDENTS OF

LEICHHARDT & MARRICKVILLE MUNICIPALITIES

leichhardt



community  
transport group<sup>inc</sup>

9558 6800

[www.lctg.net.au](http://www.lctg.net.au)

marrickville • leichhardt

## What is it?

It's a transport service that assists people who are older, or who have an illness or disability to important appointments and events in the Leichhardt and Marrickville municipalities.

The fare is \$5 one-way or \$8 return.

## How does it work?

We have a car, with a trained driver who will assist you from your home to the car, drive you to where you need to go and then assist you from the car to your destination. If you book a return trip, the driver will drive you home after your visit or appointment.

## When does it operate?

It operates 'on the road' from about 8.30am to 3.30pm, Monday to Fridays.

## Alternatives?

If your destination is outside the local areas, outside of service operation hours (as above) or if you need accompanying, we may be able to help. Please contact the office about our Flexible Transport or obtain the information leaflet.

## What do I need to know before I start?

- You must be ready when the driver calls and follow his/her directions.
- In exceptional circumstances, services may be cancelled due to mechanical breakdowns, staff illness etc.

- Clients requiring medical treatment can combine additional trips from other services.
- All passengers are limited to a maximum of 3 return trips per week, with the maximum period of intensive service limited to a 6 week period.
- There are many bookings for this service, so please be sure to book your trip in advance to obtain the date and time you want.
- The driver does not wait with you at your appointment. If you need this type of help, please contact the office to find out about Flexible Transport.
- Outward bookings are not accepted after 3pm. Return bookings are accepted until 3.30pm.
- If your appointment concludes later, you need to make your own arrangements for your trip home.



## Who can use the services?

- They are available to eligible residents of Marrickville & Leichhardt municipalities to assist people to 'get around'.
- All services require an easy, over the phone assessment to ascertain eligibility prior to receiving any service.
- Generally, services are available to people who are older, or who have an illness or disability that makes ordinary transport difficult. Carers travel free of charge.
- The services are designed to assist people who don't or can't drive, cannot arrange transport through a friend/relative, cannot use public transport or afford taxis.

